

Community Pharmacy Member Benefits

Terms and Conditions

The Community Pharmacy Member Benefits Program provides Members with the following benefits:

- 10% discount storewide on non-prescription products* exclusions apply
- 15% discount on Private (non PBS claimable) prescriptions
- Exclusive offers and VIP event invitations
- 'Member only' sales and promotions

Benefit Conditions

- Discounts may vary across brands and products, as determined by Community Pharmacy
- Discounts not applicable to;
 - PBS claimable prescriptions
 - Catalogue, Sale or Net priced items
 - NDSS products
 - Products and/or services which Community Pharmacy sells or provides on behalf of charity organisations or entities selling on consignment.

It is your responsibility to keep your Community Pharmacy Member Benefit Card safe and to present it at the time of making a purchase in a Community Pharmacy store. We regard the person presenting a Community Pharmacy Member Benefit Card as the genuine cardholder and we are not responsible for stolen, lost or damaged cards, or for any misdirected, lost or not received benefits.

Community Pharmacy Member Benefits Cards remain the property of Community Pharmacy Friendly Society at all times. By signing-up to the as a Community Pharmacy Member you consent to the following:

- Community Pharmacy collecting personal information about you for the purpose of your participation to the Community Pharmacy Member Benefit Program;
- Receiving communications from Community Pharmacy regarding Community Pharmacy Member Benefit latest products, offers and competitions;
- Receiving communications from Community Pharmacy about third party products, discounts and offers which Community Pharmacy believes may be of interest to you.
- Community Pharmacy using and sharing your personal information with a service provider or agent retained by Community Pharmacy for the purposes of conducting market research, data warehousing, data analysis and advertising in the commercial interest of Community Pharmacy;
- For the purpose of ensuring the proper functioning of the Community Pharmacy Member Benefit Program.

Community Pharmacy will not otherwise disclose or permit the use of any of your personal information unless required by law, and will take all reasonable steps to ensure the security and privacy of all your personal information and data collected from and about you.

It is the responsibility of the member to update their Membership profile when their contact details change including but not limited to email address, phone number and mailing address. You may access and update your personal information at any time by visiting any one of our Community Pharmacy store locations, emailing us at: support@communitypharmacy.com.au, or by calling us on (03) 9523 5900.

Termination. You may terminate your Membership to the Community Pharmacy Member Benefit Program at any time and without reason by doing any of the following:

- emailing: support@communitypharmacy.com.au;
- providing written notice to Community Pharmacy, Member Benefit Program, Level 1, 355 Glen Huntly Road, Elsternwick, 3185.
- Community Pharmacy may, acting reasonably, terminate or suspend your Member Benefit Program Membership at any time if they believe that you have engaged in inappropriate conduct, or if you have not utilised the program for a period of 3 years
- Community Pharmacy reserves the right at any time without notice and in its absolute discretion to suspend, vary or terminate the Community Pharmacy Member Benefits Program and associated terms and conditions.
- Community Pharmacy accepts no liability for any loss or damage associated with suspensions, variations, or terminations arising from the Community Pharmacy Member Benefits Program, except for any liability which cannot be excluded by law.

Community Pharmacy is a mutual, not-for-profit company, limited by guarantee, which has been serving Melbourne for more than 100 years. As a Friendly Society, Members are required to contribute to the common fund. Your Membership fee satisfies this requirement and allows us to continue offering exceptional services and member offers. We reinvest our profits into the wider, local community through our 'We care for you' program.

Despite anything to the contrary contained in this document, any modifications to the Terms may be applicable to a member retrospectively.